

Resume Builder Automatic Password Reminder

Department of the Army is pleased to announce that an Automatic Password Reminder has been added to the current [Army Resume Builder](#). Resume Builder patrons who have forgotten their passwords and who have either not created a question/answer hint or have forgotten their answer will be presented with this new option screen. Patrons are asked to enter their Social Security Number (SSN) and the e-mail address they used when they created their resume in Resume Builder. If the SSN and e-mail address match what's in the Resume Builder database they will receive two e-mails automatically – one with their user id and the other with their password. If the SSN and e-mail address don't match, the Webmaster will be notified automatically to provide assistance.